

Disability Supports Guide





Version 1



I hope that every parent or carer of a school age student with a disability, their teachers and support networks find that this guide provides a stepping stone for the student's transition from school to community. It is not an easy path but it is one that we can travel together and be rewarded through the achievement of the student's dreams and goals.

Steven Paull

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Supporting Young People with Disability

Queensland Disability Plan 2014-2019

The Queensland Disability Plan will drive actions across Queensland to deliver better outcomes for people with disability over the next five years. Actions will focus on seven priorities.

The priorities for change

- 1. Support people with disability and communities to be well informed and confident about what the NDIS means for them
- 2. Support people with disability, families and carers to exercise choice and take up opportunities
- 3. Support non-government disability service providers to operate in a competitive market-based environment
- 4. Develop a skilled and strong workforce
- Prepare Queensland Government departments to transition disability funding and services to the National Disability Insurance Agency
- 6. Enhance mainstream services and facilities to enable genuine choice and participation in all areas, including education, employment, health, justice services and housing
- 7. Promote genuine participation in the community

"The Queensland Government will work with all of our partners to make a real difference to the quality of life for Queenslanders with disability, their families and carers."

The Honourable Tracy Davis MP

Minister for Communities, Child Safety and Disability Services

National Disability Insurance Scheme (NDIS)

National disabilityinsurance Scheme

The National Disability Insurance Scheme (NDIS) is the new way of providing individualised support for eligible people with permanent and significant disability, their families and carers. The NDIS is the insurance that gives us all peace of mind. Disability could affect anyone – having the right support makes a big difference.

You will be able to choose your providers and how access supports, based on your individualised support plan. Your plan will include the supports that the National Disability Insurance Agency (NDIA) will provide to help you achieve your goals. These can include linking and community access, and funded support based on individual needs.

My Access Checker is a tool with a series of questions to help you understand whether you may be able to access assistance from NDIS. This process is anonymous.

The scheme will be rolled out in stages, because it's a big change and it needs to be right and make it sustainable. Queensland will commence progressively from July 2016.

Phone	1800 800 110
Website	www.ndis.gov.au

Every Australian Counts

The Every Australian Counts campaign helps people campaign for the NDIS in many different ways. You can support the current campaign action today through joining at the Every Australian Counts website.

Every Australian Counts

Website www.everyaustraliancounts.com.au

Australian Government

Australian Taxation Office

Tax File Number (TFN)



Before I start work, or soon after, I will need to get a TFN. The main tax I'll pay is income tax, which is charged on income I receive, such as salary and wages.

Secondary school tax file number program

When I apply for a TFN through my school, I don't have to provide the ATO any documents to prove my identity because this is confirmed through my school records. I do need to include details on my application form from my Australian birth or citizenship certificate, or my Australian or foreign passport.

My school will check that my student details on the form match school records and, once completed and certified the applications are sent to the ATO for processing.

Generally, my school's careers advisor or office staff can tell me if my school is part of the program. If they're not they can contact their nearest Community Education and Assistance (CEA) site by phoning 13 28 69 and they will assist the school to deliver the program.

If I'm wondering why I pay tax and super, I can explore the nuts and bolts through interactive activities, videos and quizzes online at Tax, Super and You to find out just how much my daily life is affected by tax.

Phone	13 28 65	
Website	Australian Taxation Office	www.ato.gov.au
	Tax, Super and You	www.taxsuperandyou.gov.au
Form	Online application	Selected Newsagents





Bank Accounts







Money Smart

Most banks offer special bank accounts specifically for young people. A few of them even have special websites to help the education process.

I can learn how to manage my money so I can do the things I want like:

- Starting work
- Budgeting
- Credit cards
- Online and mobile banking
- Prepaid cards
- Relationships and money

Note that Children's saving accounts where they are aged more than 16

- less than \$120 per year does not need to quote their TFN
- \$120 or greater per year needs to quote their TFN, otherwise PAYG tax will be withheld

Third Party access/trust accounts are available if unable to operate bank account/cash card safely and budget money independently

Phone	1300 300 630	Money Smart	
Website	www.moneysmart.gov.au		





Medicare

Medicare Card



Having a valid Medicare card is important for me to claim a Medicare benefit, visiting a doctor who bulk bills, seek treatment as a public patient in a public hospital or having a Pharmaceutical Benefits Scheme prescription filled. As I'm aged 15 or older, I can get my own Medicare card. Previously as a child under 15 I would have been listed on my parents' card.

To enrol for Medicare I need to fill out a Medicare Enrolment Application form. When I'm enrolled, Medicare will send me a card. Forms are also available from my local DHS Service Centre.

When I enrol, I need to show them original or certified copies of documents, such as my birth certificate or passport, to prove I'm eligible. If I'm not sure, just call 13 20 11 to check what documents I need.

To transfer to my own Medicare card from my parents' card, I need to visit a DHS Service Centre with identification and fill out a Medicare Copy/Transfer Application form.

Phone	132 011	Department of Human Services
Website	http://www.humanservices.gov.au/customer/services/medicare/medicare-	
	card	







myGov is a fast simple way to use government services online. One secure myGov account gives access to a range of Australian Government services including:

Centrelink	National Disability Insurance Scheme
Medicare	Personally Controlled eHealth Record System
Child Support	My Aged Care
jobactive	Australian Taxation Office
-	Department of Veterans' Affairs

You must have an email address that is not shared by another person to open a myGov account.

Phone	132 011	Department of Human Services
Website	https://my.gov.au/LoginServices/main/login	



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myfuture



Australia's career information and exploration service

I can do activities to build my career profile, explore career ideas, consider career options and develop my career plan. I can revisit My Guide account at any time to update and review my information

The Career Development Job Guide website includes hundreds of occupational profiles and their education and training pathways

Phone	08 8334 3211 (Fax only)
Website	www.myfuture.edu.au
Job Guide	http://www.jobguide.deewr.gov.au/
Forms	Online registration

Centrelink

Department of Human Resources



There are payments and services available to help me if I have an illness, injury or a disability. There is also support to assist my family or carer.

Disability Support Pension (DSP)

I may get Disability Support Pension if I am unable to work for 2 years because of illness, injury or disability, or if I'm permanently blind.

- I must be aged 16 or over but under age pension age at date of claim lodgement, and
- must have a physical, intellectual or psychiatric impairment assessed at 20 points or more under impairment tables, and
- inability, as a result of impairment, to work for 15 hours or more per week for the next two years, and
- inability, as a result of impairment, to undertake a training activity which would equip the person for work within the next two years, or
- be permanently blind

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Youth Disability Supplement

If I receive a Disability Support Pension and I'm under 21, I will automatically receive the Youth Disability Supplement in my Disability Support Pension payment.

If I'm receiving Youth Allowance or ABSTUDY, I:

- must have an illness, injury, or disability that prevents me from working for 30 or more hours a week and that is expected to last for more than two years, and
- must have an employment services assessment

Mobility Allowance



Mobility Allowance assists me, when I'm involved in qualifying activities including looking for work or any combination of paid employment, voluntary work, vocational training and independent living or life skills training and cannot use public transport without substantial assistance.

I may be eligible for Mobility Allowance if I:

- am aged 16 or over, and
- cannot use public transport without substantial assistance, and
- need to travel to and from my home when I am looking for work, doing work or training

I may be eligible for the higher rate of Mobility Allowance if I am:

 receiving Disability Support Pension, Parenting Payment, Newstart Allowance or Youth Allowance (job seeker)

Note: I can still qualify for Mobility Allowance if there is no public transport where I live

Forms	Claim for Mobility Allowance	
	Medical Report Mobility Allowance	



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Pensioner Education Supplement (PES)

The Pensioner Education Supplement (PES) can help me with the costs of full-time or part-time study

I may be eligible for Pensioner Education Supplement or ABSTUDY Pensioner Education Supplement if I am receiving a DSP from Centrelink

Youth Allowance

Youth Allowance can assist me if I am studying, undertaking training or an Australian Apprenticeship, looking for work, or sick.

I may be eligible for Youth Allowance if I am:

- 16-24 years old and undertaking a full-time Australian Apprenticeship
- 16–20 years old and looking for full-time work or undertaking a combination of approved activities, or have a temporary exemption from the participation and activity test requirements. If I do not have a Year 12 certificate or an equivalent qualification (Certificate level II or above) I will generally be expected to undertake study or training to meet the activity test.
- 18-24 years old and studying full-time
- 16-17 years old and studying full time (or 15 in certain circumstances) if I need to live away from home to study, or
- are considered independent for Youth Allowance



If I have permanent and severe incontinence, the Continence Aids Payment Scheme (CAPS) may help me meet some of the costs of my incontinence products. Eligibility conditions apply.

I can use my CAPS money to buy the products I need from my supplier of choice.

To apply, my doctor and I, or other health professional, need to complete an application form and send it to the Department of Human Services. They will advise me if I am eligible for the payment.





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Pensioner Concession Card

To get a Pensioner Concession Card (PCC) I must be receiving a pension such as the Disability Support Pension, Parenting Payment (Single), or Carer Payment



Health Care Card

I must also be receiving a qualifying payment or be a Mobility Allowance customer who cannot get a Pensioner Concession Card



Website	www.centrelink.gov.au	www.humanservices.gov.au
		Put a tick the box and record the date

Centrelink Express Plus Apps

Express Plus mobile apps are a simple, fast, mobile way for me to do some of my business with Centrelink and give me more choices so I can manage my own records. There are mobile apps designed for seniors, students, job seekers and families.

Website www.humanservices.gov.au/customer/enablers/centrelink/centrelink-onlineservices/express-plus-mobile-apps

when this section was completed

Other Services

Online Payment Finder

By using the link below I can select options from each row that best describe my circumstances. Then, I choose 'Read more' to see a list of suggested payments for me to investigate further.

Choose **one or more options** from each section that best describes your situation. Hold your mouse over a button to see more information

Work and study 0 Student or Looking for Working Working Retired None of full time part time these apprentice work Website www.humanservices.gov.au/customer/paymentfinder/#?g=5100100000010000000000000000 suid=1365034852004085700893

Financial Information Service (FIS)

00200814

A free, confidential service that provides education and information on financial issues including:

- understand my financial affairs
- learn more about investing
- learn how to save and plan for the future
- learn more about shares, property, salary sacrificing, and superannuation
- start planning my retirement and understand the options available
- understand the financial implications when I, or someone close to me, is considering moving into residential care
- use credit in a sensible way

Website www.humanservices.gov.au/customer/services/centrelink/financial-informationservice

Crisis and Special Payments

Advance Lump-Sum Payment

I may be able to get paid an income support payment immediately, even if I'm not already receiving a Centrelink payment. The type of payment or assistance that I may be able to get will depend on my individual circumstances. If I already receive a Centrelink payment, I may be able to receive an advance lump-sum payment from my existing payment.

Carer Adjustment Payment

This is a payment that helps my family deal with the increased care needs of a child aged under seven years who has had a sudden accident.

Child Disability Assistance Payment

This is paid annually to help my family with the costs of caring for a child with a disability.

Crisis Payment

This is a one-off payment if I'm experiencing difficult or extreme circumstances.

Pension Loans Scheme

This can help me if my capital is tied up in assets and I need more income to live on. I can also apply for early release of my superannuation on specific compassionate grounds or if I'm in severe financial hardship.

Special Benefit

This helps if I'm in severe financial hardship because of reasons outside my control and I cannot receive any other income support payment or benefit.

Special Disability Trusts

Established by parents and immediate family members to plan for the future care and accommodation needs of a person with a severe disability.

Queensland Government

Department of Communities, Child Safety and Disability Services

The Department can help me, my family or carer to access services that may be available to support me through informal and mainstream services, or the specialist disability service system.



Request for Assistance Form

This form has been specially designed to make access to specialist support simpler and easier and contains just three pages to complete. If I have a disability and meet the eligibility criteria I may be able to receive specialist disability services. The seven eligibility criteria are grouped into three clusters and are based on the Disability Services Act 2006

Cluster 1 I am:

- 1. an Australian citizen or permanent resident with a suitable visa
- 2. a Queensland resident AND
- 3. under 65 years of age at the time of application

Cluster 2 I have a disability that is:

- 4. due to an intellectual, psychiatric, cognitive, neurological, sensory or physical impairment (or a combination of impairments) AND
- 5. permanent or likely to be permanent

Cluster 3 My disability results in:

- 6. substantial reduction in capacity for communication, social interaction, learning, mobility or self-care/management AND
- 7. a need for support



Your Life Your Choice

Your Life Your Choice is an approach that enables me and/or my family to have choice and control over my disability supports and services to achieve positive outcomes in my life. By using funding and other resources to plan, purchase and select supports and services that suit individual needs, I become an active participant in the design and delivery of my disability support.

Planning for self-directed support should be related to my needs, be sustainable and focused on positive outcomes.

A 'Host provider' is a non-government service provider that has been approved to deliver services under the Disability Services Act 2006 (Qld). The provider is also endorsed by Disability and Community Care Services to support people with a disability and their family with their funding as a recognised self-directed support service provider.



Phone	13 QGOV (13 74 68)	
Website	http://www.communities.qld.gov.au/disability/key-projects/your-life-your-	
	choice	



Support for School Leavers (S4SL)

Disability Services provides young people leaving school and their families with information and support to assist with their transition from school to adult life.

A range of supports, including mainstream and funded, are available for when I leave school. These supports can assist me to access my local community and enhance my relationships, skills and networks.

Disability Services can assist me to explore the options available in my community that may be of assistance after school and meet my needs.

I will be required to participate in a Needs Assessment with Disability Services. This will determine my eligibility as well as capturing all my current needs. Disability Services will use this information to determine whether I will be considered for support.

I can make contact with service providers and determine which offers a program or approach to supports that best meet my individual needs and goals. Service providers are aware that I may not know my funding allocation, if any, at the time of my enquiry.

Service providers are still able to tell me what supports and models they provide.

Phone	13 QGOV (13 74 68)
Email	disabilityinfo@disability.qld.gov.au
Website	http://www.communities.qld.gov.au/disability/support-and-services/our- services/support-for-school-leavers





Companion Card

The card is issued in my name and is valid for 5 years. It gives me as a cardholder freedom to go to different places with different people. My companion may be a partner, family member, and friend, volunteer or paid carer assistant.



I present my card when purchasing tickets at participating businesses and I am issued with a second ticket for my companion at no charge.

Phone	13 QGOV (13 74 68)	
Website	http://www.communities.qld.gov.au/communityservices/community-	
	support/queensland-companion-card	



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Carer Business Discount Card

This Card recognises and supports carers by providing discounts on goods and services at participating businesses throughout Queensland.



To be eligible my carer must be a resident of Queensland and receive the Centrelink Carer Payment or Carer Allowance.

Applications may be made on line or by using a download application

Website <u>www.qld.gov.au/community/support-for-carers/carer-card</u>



Queensland Health

Medical Aids Subsidy Scheme (MASS)

Provides funding for medical aids and equipment to eligible Queensland residents who have a permanent and stabilised condition or a disability. The scheme helps you to live at home and avoid early or inappropriate residential care or hospitalisation.

Aids and equipment are subsidy funded on a permanent loan basis, through private ownership or the supply of consumables. If you pay for more than 50% of the cost for an item, you can choose to take ownership, rather than having a permanent loan. However, this means that you are responsible for all repairs to that item.

Phone	07 3136 3636	1300 443 570
Email	mass184@health.qld.gov.au	
Website	http://www.health.qld.gov.au/mass/subsidy-schemes/mass.asp	



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Community Aids Equipment and Assistive Technologies Initiative (CAEATI)

The scheme subsidises the costs of a registered therapist to assist in completing the application, assistive technology to aid communication, mobility and physical access to the community, active participation in recreational and civic activities and postural support to improve functional participation

Funding is capped at \$10,000 for a period of 3 years as well as funding towards the cost of a registered therapist to assist with the application process (\$500 max per application up to a max of \$800 every 3 years)

Phone	07 3136 3636	1300 443 570
Email	MASS-CAEATI@health.qld.gov.au	
Website	http://www.health.qld.gov.au/mass/community-access/default.asp	





Vehicle Options Subsidy Scheme (VOSS)

This scheme aims to improve your independence and support you to have greater participation in your community.

If you're eligible, VOSS will benefit you and your family and carers by improving access to private transport and will subsidise the cost of:

- a detailed assessment of vehicle modification requirements with a recommendation for the best solution
- vehicle modifications, the purchase of an already modified vehicle or a vehicle to be modified specifically to match identified needs
- lessons to learn to drive the modified car

Phone	07 3136 3636	1300 443 570
Email	MASS-VOSS@health.qld.gov,au	
Website	http://www.health.qld.gov.au/mass/vehicles/default.asp	

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Spectacle Supply Scheme (SSS)

Provides eligible Queensland residents with a pair of basic prescription spectacles, once every two years, including basic frames, lens and lens treatments.

Queensland Artificial Limb Service (QALS)

QALS is an administration service which coordinates the distribution of funds available under the Queensland Government's 'free limbs scheme' to eligible residents of Queensland. Funding is provided on the understanding that clients wear and use their prosthetic limbs at their own risk.

QALS facilitates the funding of basic prosthetic needs through a network of government contracted private manufacturers and clinical assessments through public hospital outpatient amputee clinics.

TAFE Queensland Pathways

I can take various pathways on my TAFE learning journey.

I must be 15 years of age to enrol in TAFE programs. My

school can arrange the required forms and ensure these are forwarded onto the schools consultant at TAFE Queensland.

The Queensland certificate of education (Senior studies) allows continuing secondary school students to complete flexible Year 11 and 12 studies at TAFE.

This can range from academic study to a combination of TAFE vocational courses and general studies. The course is for me if I feel that I may learn better with a varied structure and mature learning environment in a non-standard setting.

I can study TAFE at school, through:

- direct enrolment into programs at TAFE
- delivery in schools by TAFE
- school based apprenticeships or traineeships

You can enrol at the relevant TAFE Queensland institute for most TAFE programs

Phone	1300 308 233
Website	www.tafe.qld.gov.au







Department of Recreation, Sport and Arts

Get Started – Funding to help kids participate

Get Started assists me if my family can least afford or I may otherwise benefit from joining a sport or recreation club. I may be provided with a voucher of up to \$150 to help pay for club membership and/or participation fees.



QUEENSLAND GOVERNMENT

The vouchers can be redeemed at a sport or recreation club registered with the program.

I can apply as long as I am under the age of 18 and I am a resident of Queensland and I hold or my parent, guardian or carer holds a Centrelink Health Care Card or Pensioner Concession Card or if I am identified by two referral agents which may include a school teacher, police officer or a member of Parliament.

To apply for a Get Started voucher I must first register for a QGrants account which can be created at any time.

- 1. I need to go to QGrants and click on 'Sign up here'
- 2. Complete the required details; make note of my email address and password as these will be required to apply for the voucher
- 3. Activate my account (I will not be able to apply for a voucher until I have activated my account)

Phone	1300 656 191
Email	getstarted@nprsr.qld.gov.au
Website	http://www.nprsr.qld.gov.au/funding/getinthegame/getstarted.html





Non-Government Organisations (NGO's)

Specialist disability services aim to support me to live as independently as possible. Access to services provided and funded by the Department of Communities, Disability Services is determined through a comprehensive process to cover my pathway through contact, assessment, prioritisation and linking to services.

The Human Services Quality Framework (HSQF) contains 8 Service Standards. The purpose of these standards is to ensure that I receive quality services, and that my rights are acknowledged by service providers. As a service user I can make suggestions on how I would like to give input to the services I receive, and expect such opportunities to be provided by the service provider.





Put a tick the box and record the date when this section was completed

LifeTec Queensland



LifeTec Queensland is a leading provider of information, consultation, and education on assistive technology that can help me improve my quality of life and remain independent.

In partnership with a range of complementary organisations, LifeTec Queensland provides advice on the range of available solutions regardless of a person's age or level of ability.

Their health professionals can assist me to maximise my independence and my ability to manage everyday tasks whether in the home, workplace, or out in the community.

Phone	1300 885 886	
Website	www.lifetec.org.au	

Commonwealth Respite and Carelink Centres

Respite



The Australian Government has established a network of Commonwealth Respite and Carelink Centres around Australia. Centres provide a link to and information about a wide range of community, aged care and support services available locally or across Australia, including services for older people, people with a disability, and those who provide care and services. Centres can also assist carers with options to take a break through shortterm and emergency respite services, based on assessed need, and provide advice on and coordinate access to respite services in a carer's local area.

I can contact my nearest Commonwealth Respite and Carelink Centre by phoning a national telephone number Freecall 1800 052 222.

Anyone can contact a Commonwealth Respite and Carelink Centre and to date Centres have assisted over 500,000 people.

When I contact a Commonwealth Respite and Carelink Centre the staff at the Centre will discuss my situation with me, and give me information about the local services available or those I may benefit from.

Phone	1800 052 222	
Website	Decommissioned in May 2015	

Information on aged care can be found on the My Aged Care website (<u>www.myagedcare.gov.au</u>), information on disability services can be found on the National Disability Insurance Scheme website (<u>www.ndis.gov.au</u>).





Parent to Parent Association Queensland

Parent to Parent is funded by the Department of Communities to provide planning that focuses on my gifts, capacities and strengths



PATH

PATH is a person centred planning tool that provides a graphic plan for my future. It records where I am now and my journey towards a desirable future. A PATH is usually completed in one 2 - 3 hour session with a facilitator and a graphic recorder



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Essential Lifestyle Plan

A Lifestyle plan provides information on how I can best be supported. It focuses on balancing what it important to and important for me, whilst keeping my skills and gifts as a focal point.

The plans are developed with input from me, my family, my friends and other people who know me well

Peer Support

Parent to Parent provides parents with the opportunity to link with other parents for peer support. They are also a source of information and referral to other services within the disability sector.

Self-Directed Funding

Parent to Parent offers 2 models of self-directed funding for people with a disability and their families.

- 1. P2P receives the funds from Disability Services and transfers them quarterly, less administration fee, into the person/families nominated separate bank account. The person/family employs their own workers and undertakes all Human Resource requirements. At the end of each quarter the person/family provides Parent to Parent with evidence of expenditure which generates the payment of the next quarters funding.
- 2. P2P receives the funds from Disability Services and pays all expenses connected to the individual's funding, for example support staff and personal expenditure including equipment. This is paid on provision of invoice and claims for expenses.

P2P is responsible for all of the Departments requirements including financial and statistical acquittal. It does not, however, participate in nor have any responsibility for recruitment, employment, training or supervision of staff.

Phone	07 5472 7072	1800 777 723
Website	www.parent2parentqld.org.au	



My Future: My Life



While I'm in years 11 and 12 and if I am eligible I can access time-limited financial assistance to support me to pursue the goals I have for life after school. It is designed to give me choice, flexibility and control over my planning for the move from school to life after school.

My Future: My Life can be used for almost any purpose which is clearly linked to my goals for life after school. My goals do need to be very clearly captured in my SET Plan (or equivalent) and there needs to be a clear and direct link between my goals and what I'm requesting support to purchase.

If support is requested for any form of communication device, as well as meeting the regular My Future: My Life criteria, I will need to provide an assessment from a Speech Pathologist and a recommendation that the device being requested is both appropriate and necessary for me to pursue the specific goals for my life after school.

What I can seek My Future: My Life support for is limited only by my imagination and the dreams and plans I have for life after school.

Phone	1300 My PLAN 1300 697 526		
Website	www.myfuturemylife.com.au		
Email	info.mfml@bne.centacare.net.au		
Application	Online Application		



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when this section was completed

Department of Transport and Main Roads

Learner Licence

I must declare that I am medically fit to learn to drive the class of motor vehicle. If I have a medical condition that might adversely affect my ability to drive safely, I am required to show a medical certificate from my doctor stating that I am medically fit to drive or ride safely



QUEENSLAND



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Taxi Subsidy Scheme (TSS)

Half of the total taxi fare is subsidised (up to a maximum of \$25 per trip).

Scheme membership is approved for a maximum of five years. All members must reapply for assessment before their current membership expires

Phone	1300 134 755		
Website	http://www.tmr.qld.gov.au/business-industry/Taxi-and-limousine/Taxi-		
	subsidy-scheme.aspx		

Australian Disability Parking Permit

Australia now has one disability parking permit that is recognised in all states and territories – the Australian Disability Parking Permit. Individuals and organisations can apply for a permit

Phone	13 23 80	
Website	www.tmr.qld.gov.au/disabilityparking	

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Office of the Public Guardian



Put a tick the box and record the date

when this section was completed

The Office of the Public Guardian is a new independent statutory body, protecting the rights and interests of vulnerable Queenslanders. The OPG has special responsibilities to support and protect my rights in out-of-home care.

The purpose of the Child Guardian and Adult Guardian are very similar; they both protect the rights and wellbeing of vulnerable people. They also share similar functions, particularly in their role of visiting people in the community to promote and protect the rights of the people living in visitable locations. Combining the two areas means the OPG will be able to share resources and so better protect the rights and wellbeing of vulnerable Queenslanders of all ages.

Phone	1800 661 533	07 3225 8325
Website	www.publicguardian.qld.gov.au	
Email	child@publicguardian.qld.gov.au	



Public Trustee



The Public Trustee is a self-funding statutory authority that reports to Queensland Parliament through the State's Attorney-General.

It delivers a range of services including; enduring powers of attorney, free Will making and financial administration for people with decision making impairment.

Phone	1300 360 044	Wills
Phone	1300 367 711	Enduring Power of Attorney
Website	www.pt.qld.gov.au	





Notes

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BigDog Support Services

Paul Myatt Community Centre

11-15 Alexander Street Toowoomba QLD 4350

PO Box 234 Harlaxton QLD 4350

Phone +61 7 4632 9559

Website <u>www.bigdogsupport.com</u>

Email <u>steven@bigdogsupport.com</u>

Rosella Park Special School

20 Park Street Gladstone QLD 4680

Phone +61 7 4976 8333





Region 20 - Moreton, Darling Downs, South-West Queensland

Phone +61 7 5458 3063

Parent to Parent Queensland

State Centre Office

Corner Nambour Connection and Ayrshire RoadsKulangoor via Yandina QLD Australia 4560Postal AddressP.O. Box 434 Yandina QLD Australia 4561Phone+61 7 5472 7072Free call1800 777 723 (excluding mobiles)Fax+61 7 5472 7073Emailinfo@parent2parentqld.org.auWebwww.parent2parentqld.org.au

NB: Links and information contained in this booklet were updated and active at the time of production 29th January 2016